Resource Distribution in Mental Health Services: Changes in Geographic Location and Use of Personnel in Norwegian Mental Health Services 1979–1994

Per Bernhard Pedersen* and Solfrid Lilleeng

SINTEF Unimed NIS Health Services Research, Trondheim, Norway

Abstract

Background: During the last decades, a central aim of Norwegian health policy has been to achieve a more equal geographical distribution of services. Of special interest is the 1980 financial reform. Central government reimbursements for the treatment of in-patients were replaced by a block grant to each county, based on indicators of relative ‘need’.

Aims of the study: The aim of this paper is to assess whether the distribution of specialized mental health services did take the course suggested by the proponents of the reform (i.e. a more equal distribution), or the opposite (i.e. a more unequal distribution) as claimed by the opponents.

Methods: Man year per capita ratios were used as indicators for the distribution of mental health services by county. Ratios were estimated for ‘all personnel’, and for MDs and psychologists separately. Man years were assigned to counties by location of services (i.e. in which county the services were produced), and by residence of users (i.e. in which county the services were consumed). Indicators of geographic variation were estimated using the standard deviation (STD) as a measure of absolute variation, and the coefficient of variation (CV) and the Gini index as indicators of relative variation. Indicators were estimated for 1979, 1984, 1989 and 1994, based on data for all specialized adult mental health services in the country. Changes in distributions over the period were tested, using Levene’s test of homogeneity.

Results: Relative variations in the distribution of personnel by location of services were substantially reduced over the period, the CV being reduced by more than 50% for all groups. Variations in the personnel ratios by residence of users were smaller at the start of the period, and the reductions were also smaller. Still, relative variations were reduced by 20–35, 40 and 60% approximately for ‘all personnel’, MDs and psychologists respectively. In spite of a major increase in the supply of MDs and psychologists, absolute variations in the personnel ratios were in all cases either reduced, or fairly stable.

These results give little support to the views expressed by the opponents of the 1980 reform, although the main result seems to have been relocations in the production of services, more than re-distributions in the consumption of services.

Discussion: These results can be seen as a result of three aspects of the reform:

1. Distributing government grants to counties in their capacity as users of services rather than producers of services. This shift has primarily facilitated relocations in the production of services.

2. Relocation of services was also expected to produce a more equal distribution in the use of services, since reduced distances would increase accessibility. This, however, was counteracted by increased county control with use of services in other counties.

3. Distribution of grants based on ‘needs’ rather than services produced was expected to produce a more equal distribution in the use of services. This effect seems to have been less than expected, probably because counties with high reimbursements under the old system also provided services to people from other counties.

Other policy reforms have, however, contributed to the results. These reforms include increased supply of personnel, de-institutionalization of services, regionalization/sectorization of services, and the establishment of smaller psychiatric units in general hospitals.

Policy implications: In recent years the 1980 reform has been under attack; partly due to alleged inequalities created by the system. As a result of the critique, government reimbursements for in-patient treatment have been reintroduced for general hospital services. In mental health services, more resources are distributed to specific projects.

According to this study, this shift in policy is based on faulty premises and might lead to greater inequalities in the future. Copyright © 2000 John Wiley & Sons, Ltd.

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Introduction

The 1980 Financial Reform

During the last decades, a central aim of Norwegian health policy has been to achieve a more equal geographical distribution of health services. During the 1970s and early 1980s there was also a strong de-centralist tendency in Norwegian politics, aimed at transferring more control and responsibility for public services from central government
was seldom used. Central government did, however, retain the authority for making changes in the local plans, but this authority (relative) need. The central government retained the authority that the counties received a block grant, based on criteria for distribution of personnel by consumption equality. Possible Consequences of the 1980 Financial Reform

In the literature on local government equality and local autonomy are often considered contradictory aims. Local autonomy implies local discretion in the supply of services and will consequentially lead to variability between local units. According to the opponents of the new system (focusing on increased discretion at the county level), the block grant system would lead to increased inequality between counties in the supply of health services.

The proponents of the block grant system claimed, however, that the new system would give a more equal distribution of services between the counties. The old reimbursement system (based on in-patient days) favoured counties already having established a large volume of in-patient services. A distribution of grants based on needs instead of production would make it possible for counties with less developed services to expand these services and thus reduce inequalities. More important than local discretion was local ability (income) to finance services. The 1980 reform represented a major change in the mode of implementing a national health policy, from direct (central) control through a centrally controlled planning system, to a decentralized system where central government control was basically limited to a few key factors (i.e. size of the block grants etc).

The purpose of this paper is to investigate whether the distribution of resources for mental health services did take the course suggested by the proponents of the reform (i.e. a more equal distribution of services), or the opposite (i.e. a more unequal distribution) as suggested by the opponents. Two aspects of the distribution will be examined, the distribution of personnel by location of services, and the distribution of personnel by consumption of services.

Previous Research on Geographic Variations in Health Services

Since Edward Jarvis’s work in the mid-19th century, the effects of distance on consumption of mental health services have been acknowledged. Jarvis’s central observation, often referred to as ‘Jarvis’s law’, says that, other things being equal, distance of a person’s residence from a mental health facility is inversely related to the likelihood of using or being admitted to that facility. In more general terms, the question is how variations in the availability of health services resources influence the consumption of these resources. In the last decades several studies have taken up this theme. Some studies have focused on variation in consumption between smaller (residence) areas within a catchment area, including distance to the health facilities as an independent variable (for an overview of this literature, see reference 7). In small area analysis, focus has been on variation in consumption between catchment areas, using resources in the catchment area as an independent variable (for a general overview, see references 8–10; for more recent work within mental health, see for instance references 11–20).

Underlying much of this work has been a concern with the distribution of resources. However, the questions asked have often been prescriptive rather than descriptive in nature: What level of resources is sufficient? What criteria should be used to achieve a fair distribution of resources? Rather paradoxically, this has led to less attention on actual variation in resources used. Instead, elaborate techniques have been developed for ‘controlling’ the effect of resources when assessing the impact of ‘needs’ (morbidity, social indicators etc) on the use of health services.

As pointed out by White and Dear in the field of medical geography and by Wennberg in the field of small area analysis, location of services will be influenced by many factors other than ‘need’. The purpose of this paper is to analyse the distribution of resources in order to assess how this is affected by central government policy.

In spite of the importance given to equality in the debate on the 1980 reform, only a few studies have been undertaken to investigate the effect on inter-county variations. Sørensen and Simonsen, studying inter-county variation in running expenditures by sector in Norway 1980–1990, found increased variation for health and social services over the first part of the period, and reduced variation over the last part of the period. Hagen and Sørensen found reduced inter-county variation in expenditures for general hospitals in Norway over the period 1986–92.

Administrative Setting

According to the Norwegian 1961 Mental Health Law, each county is responsible for providing specialized mental...
health services to its own population (either by producing the services themselves, or by contracting services to other counties or private providers). Most services are also owned and run by the counties.

There are all together 19 counties, with a population ranging from 76000 in the county farthest north (Finnmark) to 500000 in the capital (Oslo). A locally elected assembly governs each county.

Mental health services account on average for 11% of the counties’ net running expenditures; other services include general hospital services (35%), high-school education (27%) and roads and public transport (12%) (1994).31–33 Services are mainly financed through government grants (46%) and a local income tax (40%).31 The level of the income tax is decided by the parliament, so for all intents and purposes, the total income of each county is controlled by the central government.

### Material and Methods

#### Using the Personnel Per Capita Ratio as Indicator of Resource Distribution

Personnel in specialized adult psychiatric services at the end of the year (full time equivalents) were used as indicator of service resources. In addition to ‘all personnel’, data were gathered separately for two key personnel groups, MDs and psychologists. Services include psychiatric hospitals, psychiatric units in general hospitals, psychiatric nursing homes, psychiatric units in general nursing homes, halfway houses, day-centres and outpatient clinics, thus covering most specialized mental health services. Psychiatrists and psychologists in private practice are, however, not included.

Personnel was used as indicator, since staff is the dominant economic factor in the production of psychiatric services, alone responsible for 80% of the running cost,34 and since reliable accounts of total expenditures are not available for the whole period. For the last year (1994) however, comparison of per capita ratios for man years and gross running expenditure at the county level, and comparison of man years and gross running expenditures for each institution gave almost perfect correlation between the two indicators ($r > 0.95$).

#### Measuring Location of Personnel

Personnel was assigned to counties by the location of services and by the county of residence of users:

- **Staff assigned by location of resources.** Personnel at each institution were assigned to the county responsible for running the institution. Personnel in institutions run by the central government were assigned to the county in which the institution was located.\(^*\)
- **Staff assigned by county of residence of users.** Personnel at each institution were proportionally assigned to counties according to the resident county of users (in-patients and day-patients) on a specific day.† Personnel at the outpatient clinics were assigned to the county running the service.

Data were gathered for the years 1979, 1984, 1989 and 1994, based on records for each institution.‡ Data cover the period the system of financing was in full operation.

### Data Analytic Procedures: Estimating Changes in Distributions

In order to assess the relative distribution of resources, the personnel per capita ratios were estimated, i.e. personnel assigned to each county were compared to the adult population (18 years or older) in each county.§

Three indicators of variation were estimated:

- the standard deviation (STD)
- the coefficient of variation (CV) for the ‘personnel ratio’ (full time equivalents per capita 18 years or older) and
- the Gini index and the Lorenz curve for the distribution of personnel compared to the distribution of inhabitants (18 years or older).

The standard deviation is an easy comprehensible measure of distribution, but will vary with the absolute values (size and type of measurement). The CV was therefore included in order to compare subgroups and controlling for changes in volume of the workforce over time. The CV is defined as the standard deviation divided by the mean.

The CV for the ‘personnel ratio’ gives the same weight

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\(^*\) Until the mid-1980s a few mental health institutions were run by the central government. Seven per cent of the personnel worked in institutions run by the central government at the start of the period.

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RESOURCE DISTRIBUTION
to all counties. In the Gini index results are weighted according to the population size. In addition, the Gini index is standardized, varying from zero (each individual receiving exactly the same amount of ‘the good’) to one (one individual receiving ‘the good’ alone).47

Data covers all relevant units (i.e. data is not based on a sample). Given only 19 observations, test of significance will also easily lead to type II errors (i.e. not rejecting a false null hypothesis). Since indicators are based on point estimates, probability values (p-values) will still be reported. The discussion of the results will, however, be based on a substantial, rather than a statistical interpretation.

The observations display a non-normal distribution. Instead of testing changes in the STD directly, Levene’s test of homogeneity was used. Levene’s test is based on the absolute deviations rather than the squared deviations. This makes the test criterion much less sensitive to long tailed distributions. To perform a Levene’s test the absolute deviation from the mean for each county and year in the period were computed. The null hypothesis being that the inter-county variation is on a constant level, the hypothesis of unequal inter-county variation over time is then tested using one-way analysis of variance of the absolute deviations for each year.48

In order to test changes in the relative inter-county variations (corresponding to the CV), the same technique was applied. The average of the absolute deviations from the mean was, however, divided by the mean. To test the hypothesis of heterogeneity in the relative inter-county variation in the period, we again used a one-way analysis of variance of the absolute deviations for each year. Details on the procedure are given in the Appendix.

Results

The results are presented in Table 1, giving the standard deviation (STD), the coefficient of variation (CV) and the Gini index, for ‘all personnel’, MDs and psychologists respectively for the years 1979, 1984, 1989 and 1994. Included in the table are also the 1994/1979 ratios, plus F-ratios and probability values based on Levine’s test of homogeneity. The absolute values used in estimating Levene’s test are given in the appendix.

For all groups, relative variations in the distribution of personnel by location of services were reduced by more than 50%. This also applied to the absolute variations for ‘all personnel’. Despite an increase by 67% in the MD per capita ratio, and an increase by 200% in the psychologist ratio, absolute variations remained stable for psychologist and were actually reduced by 25% for MDs.

Turning to the distributions of personnel by residence of users, variations in the personnel ratios were smaller at the start of the period, and changes in variation were also smaller, compared to those found for distribution by location of services. Still, relative variations were reduced by 20–35, 40 and 60% approximately for ‘all personnel’, MDs and psychologists respectively. The absolute variation for ‘all personnel’ was also reduced by almost 20%, while absolute variations for MDs and psychologists remained fairly stable (10% increase for psychologists), despite considerable increase in the personnel ratios over the period.

Figure 1 gives a graphical representation of the results for ‘all personnel’. In the figure, the Lorenz curve (equivalent to the Gini index) for the distributions in 1979 and 1994 are displayed.* The distribution of personnel by location had the most uneven distribution at the outset (the Lorenz curve being farthest away from the diagonal), but displays a major reduction over the period. The distribution of personnel by residence of users was more evenly distributed at the outset, and the absolute reduction over the period is smaller. At the end of the period, distribution by location of services and by residence of users are almost identical (the Lorenz curves almost covering each other).

Figures 2 and 3 display the corresponding results for MDs and psychologists. Variations in the distribution by county of production are considerably reduced, while variations by county of use display somewhat smaller reductions. The two distributions are almost identical at the end of the period. Comparing the three figures, the psychologists display the most unequal distribution at the start of the period, and the most equal distribution at the end of the period.

Discussion

The purpose of this paper is to assess whether or not variations in the cross-county distributions of personnel have become smaller or greater, following the 1980 financial reform. To the extent changes in distribution can be attributed to the 1980 reform, the subsequent developments seems to support the view held by the proponents of the reform. Relative variations in the location of services have been substantially reduced for all groups. Relative variations in the distribution by residence of users have also been reduced, but the reductions are much smaller both for personnel in all and for MDs. In no cases did we find increased relative variation.

From a health policy perspective, reducing variations in the distribution of personnel by location of services can be seen as an independent goal. In most cases, however, reduced variation in the location of services will (in accordance with Jarvis’s law) be seen as a mean to achieve reduced variation in the access to services, thereby reducing inequalities in the use of services.

Why then, do we find larger reduction in variation by location of services than use of services?

A central characteristic of the 1980 reform was that

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* In the figures, the counties are sorted according to the personnel per capita ratio. If all counties receive the same amount of personnel (per capita), i.e. if we have a total equality in distribution, the curve will follow the diagonal. If one county received all the personnel, i.e. if we have a total inequality in distribution, the Lorenz curve would (almost) follow the horizontal and vertical lines. The closer the Lorenz curve approaches to the diagonal, the less inequality in distribution. The Gini index is defined as the area between the Lorenz curve and the diagonal compared to the total area of the triangle below the diagonal, and will vary between 1 (unequal distribution) and 0 (equal distribution).49
Table 1. Variations in the distribution of personnel in adult mental health services 1979–1994. Standard deviation (STD) and coefficient of variation (CV) for the personnel per capita ratios*. Gini index. F-values and p-values based on Levene’s test (absolute deviations). All personnel, MDs and psychologists. Counties by location of services and residence of users

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df: between years: 3, within years: 72, N = 19.
*Full-time equivalents at the end of the year per 10000 inhabitants 18 years and older.

central government grants were distributed to counties as consumers rather than producers of services. Counties, having used services produced in other counties, were in this way given a real choice between buying services or producing services themselves (at approximately the same cost). Creating jobs has been a major concern in Norwegian local politics. In addition, health policy has emphasized locating services closer to the users. Countries previously using services elsewhere, then, had both the means and motive for establishing services themselves. Counties producing services to other counties would, on the other hand, have to adapt capacity to reduced demand from other counties, or would otherwise have to bear the full costs. As a result, there was a levelling out of differences in personnel by location. Additional analysis revealed that the proportion of staff producing services for people from other counties was reduced from 13 to 5%. This effect is independent of whether or not the reform led to a more equal distribution of government grants.

In accordance with ‘Jarvis’s law’, relocation of services was expected to produce a more equal distribution in the use of services, since reduced distances would increase accessibility. The reform did, however also give the counties increased responsibility for the costs of providing services. A more equal distribution in the use of services would require real changes in the income distribution between counties (through income taxes or government grants), changes in the priority given to mental health services at the county level, or government interventions aimed at reducing inequalities. The effect of Jarvis’s law was in this way countered by increased control by counties with total volume of services used.

The next question is whether the distribution of grants based on ‘needs for services’ rather than services produced led to a more equal distribution in the use of government grants. This effect seems to have been overestimated, since counties with high reimbursements under the old system also provided services to people from other counties.

The discussion has so far focused the on the 1980 reform. Unfortunately, data is not available for the period prior to 1979. Regardless of these limitations in the data, several changes in public policy got under way during the 1970s, and due to differences in time lag these might also have influenced the changes observed. Four factors are of particular
interest: the supply of personnel, the de-institutionalization of services, the regionalization/sectorization of services and the establishment of smaller psychiatric units in general hospitals.

Increases in the Supply of Personnel

Given the financial character of the 1980 reform, we would expect the reform to have the biggest impact on ‘all personnel’. Total personnel costs account for 80% of total running costs. Increases for sub-groups, however, could be achieved through re-allocations between groups of personnel.

The national personnel per capita ratio (all personnel) was fairly stable over the period (6% increase), and increased personnel per capita ratio cannot explain reduced inequalities. The personnel ratio for MDs, though, increased by 67% and the ratio for psychologists tripled from 1979 to 1994.

The effect of increases in the personnel per capita ratios on regional variations will depend on the demand for personnel: if all counties have vacant positions, the distribution of personnel will depend on the preferences of personnel. We would then expect an increase in supply to be distributed in the same way as existing personnel. Consequentially, the absolute variations (STD) will increase proportionally to the increase in the personnel ratios, while the relative variations (CV) will remain constant. On the other hand, if some counties have already met their demand, increased supply will lead to a smaller increase in the absolute variations than in the personnel ratio, and a reduction in the relative variations.

In spite of a 67% increase in the MD ratio, the absolute variations (STDs) were constant (by residence) or reduced (by location). The CVs are in both cases substantially reduced. For the psychologists the absolute variations were stable and relative variations were substantially reduced, in spite of an increase of more than 200% in the personnel ratio. The increased supply of MDs and psychologists seems
to have increased more than the demand, leading to a less uneven distribution.

Regional variations in personnel ratio for psychologists are now at the same level as those found for ‘all personnel’. The variations in the MD ratios are still about 50% higher. For 1996, it has elsewhere been documented that one quarter of the variation in the MD ratio is caused by vacant positions, while most positions for psychologists are filled.\(^{50}\) It should be noted that, in spite of a 67% increase in the MD ratio, central government control with new positions has been unable to eliminate the gap between positions and MDs available.

**De-institutionalization, Regionalization and the Establishment of Psychiatric Units in General Hospitals**

In Norway, the de-institutionalization of psychiatric services gained momentum from the early 1970s, the in-patient population (point prevalence ratio) having peaked in the early 60s.\(^{51}\) At the ideological level this process was motivated (and justified) by the ideal of integrating people with mental health problems in the local community. Community based services, stressing contact between patient and community, and mental health services and other services, requires location of services close to the residence of patients. Distance alone inhibits the old asylums from fulfilling the requirements of community based services. A shift towards community based services will lead to a levelling out of variations, at least in terms of location of services, leading to the results observed.

The establishment of psychiatric units in general hospitals would also be expected to reduce geographic variations. At least in the Norwegian context, however, this factor is of limited importance. If we exclude units only providing outpatient services and units established through administrative changes alone (i.e. formally transforming psychiatric hospitals into general hospital units), psychiatric units in general hospitals still (1994) account for only 13% approximately of all personnel (7.5% approximately in 1980). The effect on the geographic distribution of services is consequently limited.

The 1970s also witnessed other reforms in the field of health services. From 1970 the counties were given the formal responsibility for providing general hospital services (already established for mental health services through the 1961 mental health law).\(^1\) In a government White Paper, introduced in the mid-70s,\(^3\) regionalization (in mental health services often referred to as sectorization) was laid down as the main organizing principle. Each institution (or service) should have a defined responsibility for a (geographically) defined population, and the institutions/services should be located as close as possible to the population being served. Through these reforms the legal basis for a decentralized system of health services was laid down. Again, this policy would also match the results found.

In one sense the 1980 reform can be seen as a logical, although not necessary, means to achieve the aims of de-institutionalization, regionalization and the establishment of psychiatric units in general hospitals. These factors will all facilitate reduced geographical variations in the provision of services. The effect of establishing units in general hospitals, though, is limited. Establishing the separate effect of the 1980 reform will require further studies.

**Concluding Remarks**

The 1980 reform represented a major change in the mode of implementing a national health service policy, from direct (central) control through a centrally controlled planning system, to a decentralized system where central government control was basically limited to a few key factors (i.e. size of the block grants etc). In recent years the 1980 reform has been under attack, partly due to alleged inequalities created by the system. As a result, government reimbursements for in-patient treatment have been reintroduced for general hospital services, now covering 50% of the running cost.\(^{52}\) In mental health services, more resources are distributed to specific projects.\(^{53,54}\)

The question, then, is how well founded was the critique leading up to the recent changes? Looking at the location of services, relative variations were reduced by more than 50% over the period. We also found reduced variation in the relative distribution by location of users. The analysis gave little support to the view held by the critics of the financial reform introduced in 1980.

One question remains though; the 1980 reform was accompanied by other policy reforms working in the same direction. These include increased supply of personnel, the de-institutionalization and the sectorization/regionalization of services and the establishment of psychiatric units in general hospitals. Untangling the separate effect of the 1980 reform would require further studies, either by extending the time frame, through comparisons with other services or settings, or through studies of local-level decision-making processes.

Still, as far as the actual distribution of the mental health services is concerned, the recent policy shift seems to be based on faulty premises, and might lead to greater inequalities in the future.

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data for Oslo. The Norwegian Social Science Data Service provided data on population in the counties. None of these persons and institutions are, however, responsible either for remaining deficiencies in data used, or for the conclusions based on the analysis of these data.

Appendix

Levene's test of homogeneity of variance is used in order to measure the absolute variation between counties and to compare the variation in the results in each year in the period 1979–94. In order to use Levene’s test we compute the absolute deviations $|X_{ij} - \bar{X}_i|$ for each county $(j)$ and year $(i)$. To take into account the different levels of personnel ratio in the period, we modified the Levene test by computing a new figure, $|X_{ij} - \bar{X}_i|/\bar{X}_i$, for each county $(j)$ and year $(i)$, see Table A. The absolute and relative deviations over the period were compared by a one-way ANOVA.

Table A. Distribution of personnel in adult mental health services 1979–1994. Absolute and relative deviations, Levene’s $F$ and $p$-values for the personnel ratios (full time equivalents per 10000 inhabitants 18 years or older). All personnel, MDs and psychologists. Counties by location of services and residence of users

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References

3. Lov om sykehus m.v. av 19.06.1969 No. 57.